

State University of Maringá  
International Cooperation Office  
(Escritório de Cooperação Internacional - ECI)



# International Student Guide



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## Welcome students!

### Dear Student!

It's a great satisfaction to welcome you.

We believe that during the time you are studying here at our university we will be able to experience important exchanges once it represents a huge opportunity to share historical, social, cultural, and scientific experiences.

In order to make things easier for your integration at UEM, the International Cooperation Office (ECI) helped to organize this Guide, presenting the main information that international students may need to know to instruct your first steps at UEM. Besides the amount of material about our university, instructions to make your stay in Brazil easier will be introduced as well.

Therefore, we hope that this Guide will be a tool for your guidance, but if you do not find the answers you need, feel free to contact us.

Welcome to the State University of Maringá (UEM)!  
Maringá, March 1st, 2023.



# 1. The State University of Maringá

The State University of Maringá is a public university located in the city of Maringá, in the State of Paraná, southern Brazil. It started in 1959 as a single College of Economic Sciences, and in 1966 other courses emerged: Law, Languages (Franco-Portuguese Languages), and Philosophy. As a result of the increase in demand for higher education in 1969, the Paraná State Government decided to establish UEM, grouping existing colleges and creating new ones. In 1970, UEM emerged as an official University. Nowadays, there are more than 21,500 students enrolled in Undergraduate and Graduate Programs. In addition to the main campus, UEM has six other campuses located in the cities of Cianorte, Cidade Gaúcha, Diamante do Norte, Goioerê, Ivaiporã, and Umuarama. It also has 30 in-person and distance-learning support centers, the Experimental Farm of Iguatemi and the Regional University Hospital of Maringá (HUM).



## Highlights from the State University of Maringá:

- It has the largest university library in the state;
- It has an International Cooperation Office (ECI) that supports international students at the university and also Brazilian students outside Brazil;
- It has partnerships with more than 60 universities in more than 20 countries and participates in several international exchange programs of in-person and virtual mobility, as well as the reception of international students such as PEC-G (Program for Partner Undergraduate Students);
- It offers 69 Undergraduate courses, 56 master's, and 30 doctoral degrees, in addition to the availability of 32 disciplines in foreign languages, especially in English;
- UEM was ranked the 201st position among 1,115 universities (from 94 countries) in the Impacts Rankings 2021, published by the British magazine Times Higher Education, evaluated according to the fulfillment of the United Nations (UN) 17 Sustainable Development Goals (SDGs) in terms of Teaching, Research, Outreach, and administration;
- It was ranked the 1st position of institutions in the Americas and the Southern Hemisphere with the highest proportion of female researchers (52.8%) among the total number of authors of scientific papers in the CWTS Leiden Ranking 2021, from the Leiden University in the Netherlands.

We advise you to visit the [State University of Maringá](#) and the [International Cooperation Office](#) websites to know more about UEM, its national and international achievements, and much more.



# Map of UEM



Links: [- Interactive Map of UEM](#)  
[- Interactive Access and Traffic Map of UEM](#)



## 2. Presenting the city of Maringá

### 2.1 Introduction

Located in the northeast of Paraná, Maringá is the third largest city in the state and the seventh in the south of Brazil regarding population, was around 430,157 inhabitants, comprising over 800,000 people in its metropolitan area, according to estimates by the Brazilian Institute of Geography and Statistics (Instituto Brasileiro de Geografia e Estatística - IBGE) from 2020. Maringá stands out for the quality of life it provides to its inhabitants, and is considered one of the greenest and cleanest cities in the country.

### 2.2 Climate

Due to its location in the southern hemisphere, where the Brazilian south narrows, and to the fact that it is intercepted by the Tropic of Capricorn, Maringá is influenced by multiple macroclimatic factors. As a result, the climate in Maringá is classified as tropical, with rainy summers and dry winters. The average annual temperature is over 20°C (68°F).

### 2.3 Culture, Tourism and Leisure

Maringá offers many cultural events and tourist sights.

You can find a list of those in the following links:

<http://www2.maringa.pr.gov.br/turismo/?cod=guia-do-turista>

<http://www2.maringa.pr.gov.br/turismo/citytour>.

Here you can find an interactive map with the city's tourist attractions.

### 2.4 Map of Maringá







### 3.1.3 Unified Health System Card (Cartão SUS)

The SUS Card is a health card that allows medical care in any public hospital located in the Brazilian territory. To obtain the SUS card, the international student must go to a Primary Healthcare Unit (Unidade Básica de Saúde - UBS). A photo identification document and a proof of address, such as a utility bill (e.g. water bill), preferably in the student's name, are required.



### 3.1.4 Housing

UEM does not provide a Student Housing Program for international students. The International Cooperation Office (ECI) advises that international students search for lodging near the University Campus once it will facilitate getting to class buildings and will also give easier access to the Central Library (BCE), the University Restaurant (RU), and other services offered by UEM. It is advisable, as well, to choose practical and safe locations, recommended by trustworthy people or safe websites.



## 3.2 Daily Routine at UEM

### 3.2.1 RA - Student Enrollment Number

Every UEM student has a registration number, such as "59765" or "106739" and other numerical combinations, which is called RA (Student Enrollment Number). For each student, UEM automatically creates an "Institutional Google Account" formed by a prefix, followed by the RA number and ended by the institutional email ID "@uem.br". To access this account you need to use your username (RA) and password (same password used for accessing the institutional email). More information about the Student Enrollment Number (RA) and the institutional email (e-mail institucional) can be consulted on the links of the Division of Academic Affairs (Diretoria de Assuntos Acadêmicos - DAA) website below:

**For Undergraduate Affairs:**

<http://www.daa.uem.br/academicos/graduacao/manuais-etutoriais>.

**For Graduate Affairs:**

<http://www.daa.uem.br/academicos/pos-graduacao/tutoriais-pos-graduacao>.

### 3.2.2 Wifi

UEM offers a free wifi network accessible on its six campuses. In order to access it, you need to use your RA and student password.

### 3.2.3 Moodle

Moodle is a virtual learning support space, where teachers can provide slides, projects and other material related to classes.

The access to Moodle UEM can be done by using your Student Enrollment Number (RA) and password on the website <https://moodlep.uem.br>.

### 3.2.4 Virtual Academic System (SISAV)

The Virtual Academic System (SISAV) is a virtual space that provides services (such as checking grades, total sum of missed classes, placing academic activities requisitions, classes schedule etc.) to students in an automated service.

To access SISAV, log in using your RA number and password on this website <http://sisav.uem.br/sav/auth/login>.

The manual for using SISAV can be accessed on the website <http://old2.daa.uem.br/tutoriais/manuais-sisav/manual-sisav-aluno>.



### 3.2.5 Student ID card

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As a UEM student, you are entitled to a student ID card, which is a document that allows you to pay half of the ticket price in movie theaters, concerts, tourist attractions and other activities, such as educational, sporting, leisure, and entertainment events.

In order to obtain your student ID card, you must:

- Log in to SISAV using your RA and password;
- Click on “Solicitação”;
- And then on “Nova”;
- After that click on “Diversos”;
- Finally, click on “Solicitar Carteirinha do RA”.

A detailed tutorial is available [here](#).

### 3.2.6 UEM Central Library (Biblioteca Central da UEM - BCE)

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BCE - UEM Central Library

With the aim of supporting the teaching, outreach, and research activities, the UEM Central Library, as well as the sectorial and sectional libraries, provide a wide collection of books to the student community. In order to access the library, present your student ID card or ask the employees to allow access if you do not have the student ID card yet. The student can only enter the library with materials such as pencils, pens, notebooks, sheets, laptops, cell phones etc. Briefcases, handbags, and other objects can be placed in the lockers, and the key will be the students' responsibility.

The reservation and loan of books can be performed through the link <https://biblioteca.sophia.com.br/7869>.

Other information on how the library works in the pandemic context can be accessed at the link <http://www.bce.uem.br>.



### 3.2.7 University Restaurant (Restaurante Universitário - RU)

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Opened on September 3rd, 1979, the University Restaurant has the purpose of serving balanced meals for UEM staff and students, and also the external community. It offers 2 meals a day, lunch from 11:00 a.m to 01:00 p.m and dinner from 06:00 p.m to 07:30 p.m. Working hours and prices can be consulted [here](#).

### 3.2.8 Students' Health

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Medical treatments, such as dental, psychological, and emergencies, are divided into two main categories. However, it is important to know that it is necessary to take a **photo identification document** (passport or CRNM) and the **SUS Card** every time you need to schedule an appointment or to see the doctor.

#### At UEM (or affixed to UEM)

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UEM provides to students:

The **Medical and Nursing Outpatient Clinic** is a health practice that offers free general care services (gynecological treatment included).

The **Psychiatry Residency Outpatient Clinic** provides free psychiatric treatments for the academic community: students, faculty, and staff.

The **Applied Psychology Unit (UPA - UEM)** offers free psychological treatment for the academic community. The appointments may take some time because there is a waiting list. It is located at 1690 Mandacaru Avenue.

The **Regional University Hospital of Maringá** (Hospital Universitário Regional de Maringá - HUM) assists all patients (students or not) only via the Unified Health System (Sistema Único de Saúde - SUS), therefore, the treatment is free. Beyond the documents mentioned before, to receive treatment, it is necessary to add proof of address and a prenatal card (for pregnant women). The HUM is also a teaching hospital for students from the healthcare fields.



## Outside UEM

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The Brazilian health system provides two options:

The **Public HealthCare** comprises the Primary Healthcare Units (Unidade Básica de Saúde - UBS), public medical practices with patients monitoring, and Emergency Care Units (Unidades de Pronto Atendimento - UPA) for emergencies only. The appointments can take some time, but the treatment is free of charge.

**Private HealthCare Practices**, on the other hand, take less time to get an appointment, but the examination and treatment are paid.

### 3.2.9 Sociocultural Activities

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The **Languages Institute (Instituto de Línguas - ILG)** provides courses of the following languages: German, French, Spanish, English and Italian. In order to enroll, students must go through a selection process, based on High School grades, which happens twice a year (usually May - for August classes; and November, for classes in the first semester of the following year). The courses are paid, however, UEM students have discounts that can be higher or lower depending on their participation in projects, for example. Projects and outreach courses are also offered seasonally and usually for free.



The **Institute of Japanese Studies (Instituto de Estudos Japoneses - IEJ)** is an institution linked to the Office of Outreach and Culture. It aims to serve the external and the university community as a support to its teaching, research, and outreach activities. It promotes university-society integration through activities (courses, etc.) related to the Japanese language and culture.





Characterized by its teaching, outreach, and student service activities, the **Student Integrated Program (PROINTE)** aims to develop pedagogical actions, integrating teachers, students, and the external community. In this context, PROINTE created mentorships, which are a specific type of academic tutoring activity, prepared by an student (called tutor) under the guidance of a coordinating professor, whose activities follow the development of the courses' disciplines within their particularities, and within the course, etc. In addition to mentorships, PROINTE organizes tutoring workshops that aim to improve professional qualification through courses in instrumental English, instrumental French, Portuguese as a foreign language, etc.

The **Paraná Speaks Languages Program**, in turn, has as its main objective to support the internationalization process of higher education institutions in Paraná. By offering language courses in English and French, faculty, students, and staff are trained so that they can, for example, participate in international mobility programs, teach disciplines in English and French, and encourage partnerships with international universities.



You can find more information about socio-cultural activities offered by UEM, especially those related to languages, [here](#).

### 3.2.10 Sports activities



The **Coordination Center for Sport and Recreation (Coordenadoria de Desportos e Recreação - CDR)** is responsible for coordinating and offering sports activities and physical exercises to the university and external communities. It is also responsible for managing the service provision project entitled University Center of Excellence in Physical Activities (Centro de Excelência em Atividades Físicas - CEAF), which includes the gym, swimming pool, and other sports projects. Information about sports, schedules, etc. can be found [here](#).



## 4. UEM's Rights, Duties and Support to International Students

In addition to the specific regulations of each study program, international students have the same rights and duties as other UEM students, observing the Regimental and Statutory rules and the internal competence of UEM.

UEM has several projects and strategies to support students, such as:

### 4.1 Outreach Project: migrant integration in Maringá territory

The aforementioned outreach program aims to assist the insertion/integration of all those who are not Brazilians and who reside in the metropolitan region of Maringá. One of the themes addressed in the project is the inclusion of international students in the University, especially those who are in a situation of social vulnerability.

One of the activities offered by the program is the **Integration and Reception** of international students (all those who are not Brazilians, regardless of whether they are in a condition of social vulnerability, and also those who attend classes, research and other activities at UEM for some specific period).

The **integration** of this project group is based on the format of a “conversation circle”, led by two Psychology students. It is expected that international students can share experiences about their countries of origin and possibly relate them to the country of destination (Brazil).

In addition, this group provides support for any subject related to the university, or in any assistance students may need (Library, University Hospital, Division of Academic Affairs, etc.). This group also seeks to identify demands for the continuous improvement of services provided by UEM to international students.



The International student's **reception**, which includes information about UEM's main services and the dynamic functioning such as: Libraries, Division of Academic Affairs (Diretoria de Assuntos Acadêmicos - DAA), University Restaurant, etc. will be implemented with the new incoming students. They will receive material (from UEM) with maps, instructions, etc., that will offer assistance related to the recognition and acknowledgement of the university campus.

## 4.2 Promotion Strategy for Health, Interaction and Diversity (Estratégia de Promoção da Saúde, Convivência e Diversidade - SACODI)

The Division of Community Affairs (Diretoria de Assuntos Comunitários - DCT/PRH), along with professors from the departments of Psychology, Medicine, Physical Education, Nursing, and the technical teams from SESMT (Occupational Medicine), AMB (Medical and Nursing Outpatient Clinic), UPA (Applied Psychology Unit), HUM (Regional University Hospital), created SACODI in 2019, with the general objective: *to establish a policy that promotes health to the university community which includes mental health, in order to stimulate a care culture, familiarity and respect to the diversity among UEM's staff.*

Through both SACODI outreach projects:

The Collective Promotion of a Healthy Life in the University Community (n. 6339/2019), and Attention and Care to the University Community under the Psychosocial Attention Perspective (n. 6349/2019), elaborate actions to students that are related to familiarity, diversity and care promotion in mental health under the psychosocial attention perspective.

We highlight the Health Promotion along with SACODI's website launch. It was created by students, under faculty's supervision, as a mechanism which aims to collect information about health assistance possibilities, group and collaborative activities, as well as events and health life orientations in the university context. It provides visibility to the actions that are developed at UEM by different courses, areas, and departments that can benefit collective health. The website can be accessed [here](#).



The team social workers will carry out the reception and referrals for soliciting benefits as the basic food supplies, linked to the political social assistance. In order to get in contact, email [psicossocial@uem.br](mailto:psicossocial@uem.br)

### **Access/Services to students in the context of the social assistance's policy of Maringá:**

#### **Division of Social Assistance and Citizenship**

#### **(Secretaria de Assistência Social e Cidadania - SAS)**

Av. João Paulino Vieira Filho, 109 - Maringá - Pr - Brasil CEP: 87020-015

Phone: +55 (44) 3221-6400

## **4.3 Social Assistance Reference Center (Centro de Referência de Assistência Social - CRAS)**

CRAS is a public unit for social assistance, responsible for organizing and offering services of basic social protection, related to the Unified Social Assistance System (Sistema Único de Assistência Social - SUAS). It comprises a set of actions designed to prevent social vulnerability situations (exposed to more risks), aiming at the reduction and/or the overcoming of vulnerability and the consequent emancipation, autonomy, and improvement in life quality of the assisted population.

The Service of Protection and Integral Assistance to the Family (O Serviço de Proteção e Atendimento Integral à Família - PAIF) is the main service developed by CRAS. This service involves: working with families in order to strengthen their protective function; prevent ruptures in community family ties; promote family autonomy, among others. PAIF's actions include:

- Reception (Qualified assistance and listening);
- Home-based technical visit;
- Family groups;
- Family supervision;
- Promoting Access to civil identification (RG, CPF, etc.);
- Organization and articulation of available resources in local network;
- Grants of occasional benefits (birth allowance, funeral allowance, meal allowance, transportation vouchers, documentation photograph).



- Orientation, guides to services and programs with due family assistance. These programs include: PETI, Benefit of Continuous Provision Service to the Elderly and Disabled People, Free pass to people with disabilities and chronic diseases, Social Registration, Family Financial Assistance Program, Professional qualification for productive inclusion program, Elderly Card.

CRAS coordinators reported that they are having a low demand for the service of international students and are available for new services. The students that have already been on **Social Registration** (for federal social programs) can get emergency and municipal allowance, but people need to make a prior registration. More information at: <http://www.maringa.pr.gov.br/sasc/?cod=destaque/411>. Students can sign up for CRAS to request basic food supplies, and get in contact by telephone.



## 5. Phone numbers and useful links

### 5.1 State University of Maringá

#### 5.1.1 Division of Academic Affairs (DAA)

Phone: +55 (44) 3011-4477

Address: Av. Colombo, 5790 - Bloco 109 - Zona 7, Maringá - PR, 87020-900

Google Maps: <https://maps.app.goo.gl/pCX5LhdYHWimX7HP7>

Website: <http://www.daa.uem.br>

Email: [sec-daa@uem.br](mailto:sec-daa@uem.br)

#### 5.1.2 International Cooperation Office (ECI)

Phone: +55 (44) 3011-4441

Address: Av. Colombo, 5790- Bloco 123 - Zona 7, Maringá-PR, 87020-900

Google Maps: <https://maps.app.goo.gl/L4SZKcDL6QvhoyAJ6>

Website: <http://www.eci.uem.br>

Email: [sec-eci@uem.br](mailto:sec-eci@uem.br)

Instagram: [@ECIUEM](https://www.instagram.com/ECIUEM)

Facebook: [@ECIUEM](https://www.facebook.com/ECIUEM)

LinkedIn: [ECIUEM](https://www.linkedin.com/company/ECIUEM)



### 5.2 Police and Internal Revenue Service

#### 5.2.1 Federal Police

Emergency: 194 (toll free)

Phone: +55 (44) 3220-1400

Address: Av. José Alves Nendo, 1309, Maringá - PR, 87055-090

Google Maps: <https://maps.app.goo.gl/jaTtUUPj31a2Tss8L6>

Website: <https://www.gov.br/pf/pt-br>



### 5.2.2 Military Police

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4th Military Police Battalion

Emergencies: 190 (toll free)

Phone: +55 (44) 3261-5107

Address: Rua Mitsuzo Taguchi, 99, Vila Nova, Maringá-PR, 87045-110

Google Maps: <https://maps.app.goo.gl/d4Nm89wj9sB2qVHX8>

Website: <http://www.pmpr.pr.gov.br/Endereco/MARINGA>

### 5.2.3 Civil Police

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9th Police Department

Emergencies: 197 (toll free)

Phone: +55 (44) 3309-3100

Address: Avenida Mandacaru 560, Jardim Paris VI, Maringá - PR, 87080-000

Google Maps: <https://maps.app.goo.gl/2dfdg7ccTm9WCihV9>

Site: <https://www.policiacivil.pr.gov.br/Endereco/9a-SUBDIVISAO-POLICIAL-DE-MARINGA>

### 5.2.4 Internal Revenue Service

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Phone: +55 (44) 3221-2222

Address: Av. XV de Novembro, 527, Maringá-PR, 87013-909

Google Maps: <https://maps.app.goo.gl/T5kFVfQsgn9jBwgL8>

## 5.3 Emergencies

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### 5.3.1 Fire Brigade

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5th Fire Department - Maringá

Emergencies: 193 (toll free)

Phone: +55 (44) 3218-6150 (working days from 8 a.m. to 6 p.m.)

Address: Rua Marquês de Abrantes, 78, Zona 07, Maringá - PR, 87.020-170

Website: <http://www.bombeiros.pr.gov.br/5GB#>

Email: [5gb-1sgb@pm.pr.gov.br](mailto:5gb-1sgb@pm.pr.gov.br)



### 5.3.2 SAMU (24 hour service)

Emergencies: 192 (toll free)

Phone: +55 (44) 3261-5107

Address: Rua Pioneiro Antônio Paulo da Silva, 1191

Email: [samu@maringa.pr.gov.br](mailto:samu@maringa.pr.gov.br)

## 5.4 Public Hospital and Health Centers

### 5.4.1 Medical and Nursing Outpatient Clinic

Phone: +55 (44) 3011-4266

Endereço: Av. Colombo, 5790 – Bloco 001 - Zona 7, Maringá - PR, 87020-020

### 5.4.2 Psychiatry Residency Outpatient Clinic

Phone: +55 (44) 3011-5874

Address: Av. Colombo, 5790 -Bloco 006- Zona 7, Maringá - PR, 87020-020

### 5.4.3 Emergency Care Unit (UPA) (24 hour service)

#### Zona Norte Emergency Care Unit (UPA)

Phone: +55 (44) 3261-7921

Address: R. Ana Neri, 1073 - Jardim Alvorada, Maringá - PR, 87035-260

Google Maps: <https://maps.app.goo.gl/MxagFrqcsY1rTAqr5>

Email: [upa\\_znorte-diretoria@maringa.pr.gov.br](mailto:upa_znorte-diretoria@maringa.pr.gov.br)

#### Zona Sul Emergency Care Unit (UPA)

Phone: +55 (44) 3221-4812

Address: Av. Arquiteto Nildo Ribeiro da Rocha 865, Maringá - PR, 87053-270

Google Maps: <https://maps.app.goo.gl/y9soVxLoJnjrEbb99>

Email: [upa\\_zsul\\_diretoria@maringa.pr.gov.br](mailto:upa_zsul_diretoria@maringa.pr.gov.br)

### 5.4.4 Primary Healthcare Unit (Unidade Básica de Saúde - UBS)

Further Information about UBS can be found in the links below:

-> <http://www2.maringa.pr.gov.br/saude/?cod=servicos-saude>

-> <http://www2.maringa.pr.gov.br/sistema/arquivos/f5683470443b.pdf>



### 5.4.5 Regional University Hospital of Maringá (HUM)

Phone: +55 (44) 3011-9100

Address: Av. Mandacaru, 1590 - Parque das Laranjeiras

Google Maps: <https://maps.app.goo.gl/t7Gwi7xPqzRGj64EA>

Website: <https://www.hum.uem.br>

Facebook: @HUM

**Link:** *[Interactive map with hospitals location in Maringá](#)*

### 5.4.6 Control Center of Zoonoses, Vectors and Urban pests (CCZ) of Maringá

Phone: +55 (44) 3218-3188

Address: R. Duzentos - Ebenezer, Maringá-PR

Google Maps: <https://maps.app.goo.gl/Gao2MWJDXwhkFdrWS>

Email: [saude\\_zoonoses\\_gerencia@maringa.pr.gov.br](mailto:saude_zoonoses_gerencia@maringa.pr.gov.br)

## 5.5 Ten Social Assistance Reference Centers (Centro de Referência de Assistência Social - CRAS) of Maringá

### 5.5.1 CRAS Alvorada

Address: Alameda Ney Amintas de Barros Braga, 819

Phone: +55 (44) 3901-1713 / 3901-1766 / 3901-1844

Email: [crasalvorada@maringa.pr.gov.br](mailto:crasalvorada@maringa.pr.gov.br)

### 5.5.2 CRAS Mandacaru

Address: Rua Dos Jasmins, 513, Jardim Monte Carlo

Phone: +55 (44) 3901-1985 / 3901-1814

Email: [crasmandacaru@maringa.pr.gov.br](mailto:crasmandacaru@maringa.pr.gov.br)

### 5.5.3 CRAS Iguatemi

Address: Av. Antônio Bortolotto, 1002 - Conj. Albino Meneguetti

Phone: +55 (44) 3276-1523 / 3276-3720

Email: [crasiguatemi@maringa.pr.gov.br](mailto:crasiguatemi@maringa.pr.gov.br)

### 5.5.4 CRAS Itaipu

Address: Rua Lobélia, 269 - Pq. Industrial

Phone: +55 (44) 3901-1114

Email: [crasitaipu@maringa.pr.gov.br](mailto:crasitaipu@maringa.pr.gov.br)



### 5.5.5 CRAS Ney Braga

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Address: Rua Bem Te Vi, 1298 - Jardim Califórnia  
(on the corner of Rua Antônio Correia de Oliveira)  
Phone: +55 (44) 3901-8858/ 1178/ 1759  
Email: [crasneybraga@maringa.pr.gov.br](mailto:crasneybraga@maringa.pr.gov.br)



### 5.5.6 CRAS Branca Vieira

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Address: Av. Tuiuti, 3375 - Parque Residencial Branca Vieira  
Phone: +55 (44) 3901-1913 / 3901-1151/ 3901-1160  
Email: [crasbrancavieira@maringa.pr.gov.br](mailto:crasbrancavieira@maringa.pr.gov.br)

### 5.5.7 CRAS Santa Felicidade

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Address: Avenida Cerro Azul, 3930  
Phone: +55 (44) 3901-1779 / 3901-2262  
Email: [crassantafelicidade@maringa.pr.gov.br](mailto:crassantafelicidade@maringa.pr.gov.br)

### 5.5.8 CRAS Morangueira

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Address: Rua Haiti, 808 - Vila Morangueira  
Phone: +55 (44) 3261-2408/ 3261-2409  
Email: [crasmorangueira@maringa.pr.gov.br](mailto:crasmorangueira@maringa.pr.gov.br)



### 5.5.9 CRAS Santa Clara

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Address: Rua Pioneiro Alfredo da Costa, 759 - Jardim Santa Clara  
Phone: +55 (44) 3901-6534  
Email: [cras\\_santaclara@maringa.pr.gov.br](mailto:cras_santaclara@maringa.pr.gov.br)

### 5.5.10 CRAS Requião

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Address: Rua Maria Paulina Palma, 453  
Phone: +55 (44) 3901-6548 / (44) 3901-6532 / (44) 98455-4566



#### Links:

- List of places linked to each CRAS: <http://www2.maringa.pr.gov.br/sas-c/?cod=protecao-social-visualiza/1>
- Map: [Interactive map with the Social Assistance Reference Centers](#)



## 6. Entities for the defense and assistance of Migrants in Maringá (Entidades de defesa e atendimento de migrantes em Maringá)

### 6.1. Association of foreign residents in the metropolitan region of Maringá - PR ( Associação dos estrangeiros residentes na região metropolitana de Maringá - PR)

Address: Avenida Tuiuti,180 - Maringá - PR

(reference: second floor of the bus station)

Phone: +55 (44) 3223-2992

Cell phone: +55 (44) 9943-4082

Email: [aermdiretoria@gmail.com](mailto:aermdiretoria@gmail.com) ou [secretario.aerm@hotmail.com](mailto:secretario.aerm@hotmail.com)

Facebook: [@AERMaringa](https://www.facebook.com/AERMaringa)

Legal Representative: Ronelson Furtado Balde

### 6.2. Archdiocesan Caritas of Maringá

Address: Rua Vereador Joaquim Pereira de Castro, 267

Phone: +55 (44) 3263-4887

Email: [caritasmga@gmail.com](mailto:caritasmga@gmail.com)

Website: <http://www.caritasmaringa.org.br>

Youtube: [@Caritas Maringá](https://www.youtube.com/@CaritasMaringa)

Legal Representative: Emerson Cícero de Carvalho

The Migration, Refugee and Statelessness Commission is one of the auxiliary management spaces of Archdiocesan Caritas of Maringá, which formed the local Commission that has the purpose of developing action strategies on migration issues for the whole archdiocesan territory. The commission is composed of Caritas agents, both voluntary and remunerated, who contribute with the perspective of welcoming, promoting, protecting, and integrating migrants and refugees, through projects and actions that ensure the autonomy and protagonism of the assisted population.



## 6.3. Sendas Institute

Address: Rua Santos Dumont, 1366

Phone: +55 (44) 3029-5600

Email: [contato@sendas.org.br](mailto:contato@sendas.org.br)

Website: <https://www.sendas.org.br>

Legal Representative: Erick Perez

The Sendas Institute is an association composed of international migrants from countries like Haiti, Venezuela, Nigeria, and the Dominican Republic, as well as Brazilians, who live and make their living in the city of Maringá, Sarandi, and Marialva in Paraná. Since its conception and creation, this NGO has prioritized taking advantage of the talents, skills and learnings of its members, beneficiaries, target audience (international migrant community) and international experiences in order to formulate proposals that contribute to the empowerment and acquisition of integral independence by groups of international migrants and people in situation of refuge. Hence, it helps these families and groups of people to become active participants in their own integration in the new host community and improve their situation and living conditions in Brazil.

## 7. Embassies and Consulates

### 7.1. Ministry of Foreign Affairs

The locations of foreign Consulates and Embassies in Brazil can be found on the Ministry of Foreign Affairs' website:

<https://www.gov.br/mre/pt-br/assuntos/representacoes/estrangeiras-no-brasil>.



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